#### FACTS AND FIGURES

Circulation 3,273,587 In Library Use 2,819,769 6,093,356 Total Materials Use Population Served 731,700 405,000 Registered Patrons Patron Count 2,861,774 Reference Questions 728.813 Directional Ouestions 1,869,655 Per Capita Materials Use 8.22 Collections

Books 1,937,954 5,057 Films and Video 1,871,300 Documents Mierofilms 2,005,711 149,995 Program Attendance Number of Employees FTE 351

#### 1988-1989 BUDGET

Expenditures

City and County 18, 200,649 511,673 Grants

Reserves

18, 200,649 City and County 511,673 Grants

# A MESSAGE FROM THE LIBRARY COMMISSION

San Francisco has an extraordinary opportunity. In the next six years it can literally create a great new cultural institution, a Library System preserving the best of the past and boldly reaching out into the future.

The passage of the Library Bond issue in November 1938 made it possible. An unusual partnership of civic leaders and private philanthropists is working hard to make it a reality.

A public library is the most democratic of institutions - a people's college, a student's research center, a child's door to learning, a business information center, a popular materials center, a community meeting place, a knowledge network, an advocate for intellectual freedom. It must be a vibrant institution as well as an oasis.

The Library Commission and staff are working to lay the groundwork. We are seeking to focus our resources where we can make a difference and provide the kinds of services the City will need in the 21st Century. We want to stimulate public dialogue, craft a community vision for a new library system, and develop the coalition necessary to build it. The Annual Report is part of our outreach, to define where we are now and give a sense of direction. We welcome your insights and participation.

LIBRARIES AND LOCATIONS

**MAIN** 

Civie Center Larkin and MeAllister 94102 558-3191

## **BRANCHES**

Anna E. Waden 5075 3rd Street 94124 468-1323

North Beach 2000 Mason Street 94133 391-9473

Anza 550 37th Avenue 94121 752-1960

Oeean View 111 Broad Street 94112 586-4193

Bernal 500 Cortland Avenue 94110 285-1744

Ortega 3223 Ortega Street 94122 681-1848

Chinatown 1135 Powell Street 94108 989-6770

Park 1833 Page Street 94117 752-4620

Eureka Valley -Harvey Milk Memorial 3555 16th Street 94114 626-1132

Parkside 1200 Taraval Street 94116 566-4647

Excelsion 4400 Mission Street 94112 586-4075

Portola 2434 San Bruno Avenue 94134 468-2232

Glen Park 653 Chenery Street 94131 586-4144

Potrero 1616 20th Street 94107 285-3022

Golden Gate Valley 1801 Green Street 94123 346-9273

Presidio 3150 Saeramento Street 94115 921-5003

Riehmond 351 9th Avenue 94118

Ingleside 387 Ashton Avenue 94112 586-4156

752-1240 Sunset

Library for the Blind 3150 Saeramento Street 94115 566-4552 558-5035

1305 18th Avenue 94122

Marina

Visitaeion Valley 45 Leland Avenue 94134 239-5270

1890 Chestnut Street 94123 346-9336

Merced

586-4246

Mission

824-2810

West Portal 190 Lenox Way 94127 566-4584

155 Winston Drive 94132

Western Addition 1550 Seott Street 94115 346-9531

Noe Valley 451 Jersey Street 94114 285-2788

3359 24th Street 94110

# LAYING NEW **FOUNDATIONS** SAN FRANCISCO PUBLIC LIBRARY

1988-89



LOCUMENTS DEPT.

NOV 2 0 1989

SAN FRANCISCO BURLIC LIRRARY

Annual Report, 1988-1989

## FROM THE CITY LIBRARIAN

This year was one of adjustment and retrenchment. The City's budget deficit required the Library to reduce personnel, resulting in a reduction of service hours. A tremendous amount of work was required to balance the reality of the budget with the desire to provide the best possible service to the residents of San Francisco. Although the reduced hours lessened the convenience of Library facilities, the use of Library services dropped only slightly.

In spite of the reduced budget the Library made significant progress in reshaping the institution into one that will lead the City, and perhaps librarianship, into the 21st Century. In November, after a tremendous effort by the Friends of the Library and other supporters, the citizens overwhelmingly approved a ballot measure for bonds of \$109.5 million to create a new first class Main Library and to renovate the neediest branches. The Friends of Libraries, U.S.A. recognized the San Francisco Friends' hard work by selecting them as the outstanding Friends group in the large library category. The selection of the architectural team of I.M. Pei & Partners with Simon, Martin-Vegue, Winkelstein & Moris of San Francisco was accomplished. A great deal of effort has gone into the STRATEGIC PLAN, which I developed as the vehicle for defining direction, focusing resources, and providing orientation for the five new Library Commissioners.

Operationally, Technical Services made major gains in getting materials on the shelf more quickly, in completing the task of connecting all Library facilities into the circulation system, in bringing stability to the circulation system, and in moving processing towards the goal of an eventual total online bibliographic control system. In public services, the S.F. Connection developed strong rapport with other City agencies and offices, the children's program had a huge party at the San Francisco Zoo to celebrate the most successful summer reading program ever, Project Read continued to grow even in the face of uncertain future funding, and our staff worked even harder to help people use the resources of the Library. The Book Buddies received the Golden Rule award for outstanding community service from the J.C. Penney Company. The Foundation for a New Main Library reached operational status with the hiring of Diana Coleman as Executive Director. In San Francisco we know that fifty-two percent of the citizens have used the Library in the past five years.

The Foundation has been laid for S.F.P.L. to excel. The support of the community, the Mayor and the Board of Supervisors, the Commission, and the staff will ensure that this Library will be a leading institution in the 1990s and ready for the year 2000.

Kenneth E. Dowlin

### A TIME OF TRANSITION

#### PASSAGE OF BOND MEASURE

In November 1988, San Francisco voters overwhelmingly approved, by nearly 77%, the expenditure of \$109.5 million in bonds for a new Main Library and branch renovation. The present Main Library exceeded its capacity in 1947. For over twenty five years, the Friends of the San Francisco Public Library have actively campaigned to convince City officials of the need for a new library, and have raised the funds to pay for studies supporting the need. The Library, the Library Commission, the Friends, and the support of many active individuals in the community have made the dream a reality.

#### HIRING OF ARCHITECT

Following a nationwide search, the selection of James Ingo Freed of I.M. Pei & Partners of New York, with local firm Simon, Martin-Vegue, Winkelstein & Moris was announced by Chief Administrative Officer Rudy Nothenberg. The new Main Library, as conceptualized by James Ingo Freed, will be a "state of the art institution varying in information retrieval possibilities from Gutenberg to the latest electronic and computer systems.

#### DEVELOPMENT OF A STRATEGIC PLAN

Passage of the bond issue opened the opportunity to reassess and reevaluate the planning and operation of the Library. In defining the Mission, Goals, Roles, and Objectives of the Library, the Strategic Plan is a working document, to be revisited annually prior to preparation of the Library's budget.





Young patrons enjoy a quiet moment

## NEW PARTNERSHIPS AND SERVICES

#### COUNCIL OF NEIGHBORHOOD LIBRARIES ADVISORY GROUP

In response to the threatened closure of four neighborhood branch libraries, branch users rallied to support the Library in keeping the facilities open. Successful in meeting this goal, the group now includes two representatives from each branch constituency who meet bimonthly with the Library Administration. The Council serves as an active, aware, and concerned citizen's group, eager to secure services and to defend the concept of the free public library.

#### FAMILY LITERACY PROGRAM

The Family Literacy Program empowers low-literate parents to share the joys of reading with their preschool aged children. Free tutoring for parents is provided by the Library's Project Read tutors. By attending special Family Storytimes at a library branch or agency site, parents and children participate in activities that will help their children develop basic reading-readiness skills. Each family receives free children's books to take home and share with their children. The program is funded by a California State Library grant.

## SAN FRANCISCO CONNECTION

Using the latest technology, the San Francisco Connection links City officials and employees to the information support and research assistance necessary for the planning and managing of departmental functions and services. The project creates and maintains computerized files of current and accurate information about City Hall government and officials, city services, and local government activities for public and government use. Funding for the program is provided by a federal Library Services and Construction Act grant, supplemented by a grant from Pacific Telephone for special equipment and software.

## KEY PEOPLE

#### MAYOR ART AGNOS

#### **BOARD OF SUPERVISORS**

Angela Alioto Harry G. Britt, President Jim Gonzales Terence Hallinan Richard Hongisto Tom Hsieh Willie B. Kennedy Bill Maher Nancy Walker Doris M. Ward Wendy Nelder

#### LIBRARY COMMISSION

Steven A. Coulter President Dale A. Carlson

Jean Kalil

Lonnie K. Chin

1st Vice President

E. Dennis Normandy III

Edward F. Callanan, Jr 2nd Vice President

Roselyne C. Swig

## LIBRARY ADMINISTRATION

Kenneth E. Dowlin, City Librarian
Karen Cox, Assistant City Librarian
William Ramirez, Chief of Main Library
E. Hope Hayes, Chief of Branches
Nancy Musser, Chief of Technical Services
Anne Kincaid, Coordinator of Adult Servises
Neel Parikh, Coordinator of Children's Services
Richard P. Walsh, Secretary to the Commission
John Maguire, Personnel Director

## FRIENDS OF THE LIBRARY

Jane Winslow, Executive Director David K. Coombs, President

## LIBRARY FOUNDATION

Diana Coleman, Executive Director James Edgar, Chair Marjorie Stern, President